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COMMISSIONERS OFFICE

## COMMONWEALTH OF KENTUCKY PUBLIC PROTECTION CABINET DEPARTMENT OF FINANCIAL INSTITUTIONS AGENCY CASE NO. 2019-AH-00016

DEPARTMENT OF FINANCIAL INSTITUTIONS

**COMPLAINANT** 

vs.

AMERICAN CHECK ADVANCE, LLC (Lic # 127-0)

RESPONDENT

## **AGREED ORDER**

- 1. The Department of Financial Institutions ("DFI") is responsible for regulating and licensing entities engaged in the business of cashing checks and accepting deferred deposit transactions in accordance with the provisions set forth in KRS Chapter 286.9.
- 2. American Check Advance, LLC ("Respondent") is authorized to do business in Kentucky as a deferred deposit and check cashing licensee pursuant to KRS Chapter 286.9 (the "Act"), with an office located at 1440 Nashville Road, Suite O in Franklin, Kentucky 42134 with Deferred Deposit License # 127-0. (ICIE#391434)
- 3. DFI conducted a routine examination of Respondent on August 6, 2018. During the examination, the DFI discovered that Respondent entered into transaction agreements with a customer which did not have the customer's signature. Additionally, Respondent entered into a separate transaction agreement which caused the customer's total debt to exceed five hundred dollars (\$500.00). These actions are in violation of KRS § 2869.-100(9), (13), and include violations for which Respondent has been previously fined by DFI.
- 4. DFI possesses a range of administrative authority in addressing violations of the Act, including license revocation or denial, as well as the imposition of civil penalties in an amount up to \$5,000 per violation. See KRS 286.9-110; 286.9-991.

- 5. In this case, the DFI assessed a civil penalty against Respondent in the amount of three thousand dollars (\$3,000) for the above-described violations of KRS § 286.9-100(9), (13).
- 6. In the interest of economically and efficiently resolving the violations described herein, and without Respondent admitting or denying the statements of fact and legal conclusions herein, DFI and Respondent agree as follows:
  - a. Respondent agrees to a civil penalty assessment in the amount of three thousand dollars (\$3,000) for the violations described herein;
  - b. Respondent agrees to and shall pay the total civil penalty assessed herein of three thousand dollars (\$3,000), which shall be due upon entry of this Agreed Order. The payment shall be in the form of a certified check or money order made payable to "Kentucky State Treasurer" and mailed to the Department of Financial Institutions, Attn: Non-Depository Division Agreed Order, 1025 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601;
  - c. Respondent agrees to make restitution, by check drawn on the Respondent's account, to all affected customers by refunding the service fees on the transactions that created the violations described herein and to maintain records consistent with KRS 286.9-074 that such refund checks were issued to the customers and were processed for payment by the customer; and
  - d. Respondent shall devote the time and resources necessary to ensure continual and full compliance with all statutory requirements set forth in KRS Chapter 286.9.

- 7. Respondent waives its right to demand a hearing at which it would be entitled to legal representation, to confront and cross-examine witnesses, and to present evidence on its own behalf, or to otherwise appeal or set aside this Order.
- 8. Respondent consents to and acknowledges the jurisdiction of DFI over this matter and that this Agreed Order is a matter of public record and may be disseminated as such.
- 9. In consideration of execution of this Agreed Order, Respondent for itself, and for its successors and assigns, hereby releases and forever discharges the Commonwealth of Kentucky, DFI, Office of Legal Services, and each of their members, agents, and employees in their individual capacities, from any and all manner of actions, causes of action, suits, debts, judgments, executions, claims and demands whatsoever, known and unknown, in law or equity, that Respondent ever had, now has, may have or claim to have against any or all of the persons or entities named in this paragraph arising out of or by reason of this investigation, this disciplinary action, this settlement or its administration.
- 10. By signing below, the parties acknowledge they have read the foregoing Agreed Order, know and fully understand its contents, and that they are authorized to enter into and execute this Agreed Order and legally bind their respective parties.
  - 11. This Agreed Order shall constitute the Final Order in this matter.

IT IS SO ORDERED on this the April , 2019.

CHARLES A. VICE

**COMMISSIONER** 

Consented to:	
This 17 that of 4 1, 2019.	This _5th day of _APRIL, 2019.
	$\sim \mathcal{A}$
Signature:	
Name: Doesey HALL	(TIM KENDRICK)
Title: Orvision Director	Authorized Representative
Department of Financial Institutions	American Check Advance, LLC Lic. 127-0
<u>ACKNOWLEDGEMENT</u>	
STATE OF Tennessee ) COUNTY OF Pluther ford	
COUNTY OF <u>fluther ford</u>	
On this the 5 day of April	, 2019, before me <u>Caris. Hicks</u> , the
undersigned, Tim Kendrick	, did personally appear and acknowledge
himself/herself to be the authorized representati	ve of American Check Advance, LLC, Lic. 127-0,
	red into and executed the foregoing instrument for
the purposes therein contained.	
My Commission Expires	CARI S THE STATE NO FER
Not	Public Public Property Public

## **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing Agreed Order was sent on this the 19 day \_\_\_, 2019, by certified mail, return receipt requested, to:

American Check Advance, LLC Attn: Tim Kendrick 1440 Nashville Road, Suite #0 Franklin, Kentucky 42134

And by Hand-Delivery to:

Mr. Stuart D. Michael 1025 Capital Center Drive, Suite 200 Frankfort, KY 40601 Counsel for Department of Financial Institutions

Allison Reed By. Stary
Kentucky Department of Financial Institutions
Executive Staff advisor